



ASQ

AMERICAN SOCIETY
FOR QUALITY™

December 2005

Section 1400 - Albuquerque



2005 Was a Good Year for ASQ Section 1400!

Greetings everyone!

Well, we are coming to the end of 2005, and we have reached the mid-point of our 2005–2006 program year. At this time of year, we often take time to look back and reflect on our accomplishments, while looking forward in anticipation for what we want to accomplish in the months to come. As a Section, we had an awesome year in 2005! Thank you to those of you who volunteered your time to assist in some way.

I hope each of you find some time to spend on Section 1400 activities in 2006. To better address the needs and wants of our Section members, we are once again polling our membership and requesting your input via a survey. Your Leadership Committee wants to provide events, activities, information, etc. that meet your needs, so please send us your responses to the survey on Page 2, via email to Doug Thomas.

This is also the season to enjoy time with family and friends. With that thought, I hope you bring someone with you and join us for our night of FUN at the Sandia Resort and Casino on December 19th.

Wishing you and your family a safe and enjoyable Holiday Season!!!

Cheryl Tofpi, Chair – Section 1400



It's the end of the year.
The holidays are getting hectic.
You're ready for some peace and quiet.

Well, how about a little fun first?

Join us on December 19th
For a night of fun at
Sandia Resort and Casino!

See page 5 for details.



Resort & Casino

Section 1400 Mid-Year Member Survey Submitted by Doug Thomas

Fellow Section members, it is time once again to find out what you think about the Section, its leadership, operations, processes, meetings, professional worth and your general level of satisfaction. In the past, we have tried to entice you with free meals in return for a completed form, or have just pleaded with you to fill it out and mail it in with no special reward other than the thanks from your officers. We have also tried to get you to go to the website and submit your thoughts electronically. That has been a so-so effort. Now I am appealing to your professionalism: Will you please take a few minutes to open your mailbox, create a blank message, and just send in an email with your responses? The responses we receive will be integrated with the survey forms that members have completed at the monthly meetings. This survey has been made simple, so as not to take too much of your time. Just type a number (we know what the question is for that number) and then type your response next to the number. **Please send back as soon as you can to Doug Thomas, at douginrrnm@yahoo.com.** Note: Unless you indicate otherwise, your e-mail address will be separated from your responses so no one will know who said what.

So, here are the questions:

1. Did you attend the September dinner meeting?
 - 1a. How did you like the meal?
 - 1b. How did you like the service?
 - 1c. How did you like the price?
2. Did you attend the October dinner meeting?
 - 2a. How did you like the meal?
 - 2b. How did you like the service?
 - 2c. How did you like the price?
3. Did you attend the November dinner meeting?
 - 3a. How did you like the meal?
 - 3b. How did you like the service?
 - 3c. How did you like the price?

4. Are you a past officer or board member of this Section?
5. Would you consider helping in any of the planning and/or management of the Section?
6. Do you have skills which you would like to offer? If yes, please identify your skill(s) and give us your contact information so that someone from the Leadership Committee can contact you.
7. How would you rate, on a 1-10 scale (10 being as good as it gets), the 2005-06 overall programs and activities of the Section, so far this year, and what you know of the remainder of this program year?
8. Have you noticed the annual programs are getting better or worse in the last 2 years?
9. Do you feel your interests are being addressed? If not, please identify your interest(s) that you would like to see addressed.
10. In your opinion, are your professional needs being addressed sufficiently? If not, what would you like to see offered?
11. Would you say your organization is very supportive of your professional activities and membership, somewhat supportive, not very supportive, or could care less that you are a member of ASQ?
12. For any of these questions, would you be willing to discuss your responses on the phone? If so, please give your name, organization and contact information.

Thanks for your participation.

Your Section 1400 Leadership Committee

Quality Information Sites On the Web

URL For Section Web Site:

<http://www.virtualpmc.com/asqabq/>

URL For Sub-Section Web Site:

<http://groups.asq.org/2047>

URL For Albuquerque Quality Network:

<http://www.aqnetwork.org/>

URL For Quality New Mexico Web Site:

<http://www.qualitynewmexico.org>



*Happiest of Holidays to
You and Your Families
From ASQ Section 1400!*



Leadership Council Approves Dinner Pricing Procedure for ASQ Meetings

The ASQ Section 1400 Leadership Council voted on November 21 to implement a formal procedure regarding the dinner pricing structure for ASQ dinner meetings. Currently, Section 1400 charges meeting attendees a fee for the dinner provided at its monthly Section meetings. However, this charge does not cover the full amount of the cost of the meal. Therefore, the cost of the meal is subsidized from section funds as a service provided by Section 1400 to its members. As an example, for FY06, Section 1400 pays \$25 per plate, while the section charges attendees \$20 per plate or less. The procedure now addresses pricing by categories of attendees for the meetings.

The approved meal charges will be applied based on the status of the attendee:

1. **Section Member:** \$20
2. **Student:** \$10
3. **Unemployed Section Member:** \$10
4. **Retired Individuals:** \$20
5. **Speaker at Section meeting:** Free
 - a. One Guest of Speaker at Section meeting: Free
 - b. Additional guests - \$20 each
6. **Science Fair Winners:** Free
 - c. Parents of Science Fair Winners: Free for two parents
 - d. Additional guests – \$20 each

As stated in Procedure 1400.2, Dinner Meeting Meal Charge, an unemployed Section member may receive the reduced meal charge for a maximum of six (6) section meetings. The individual's situation will then be reassessed by the current Leadership Committee. The Section Chair and/or the Leadership Committee may also make a case-by-case decision on the amount to charge a guest/attendee for a meal at any Section Dinner Meeting.

For more information about the procedure, contact Cheryl Tofpi, ASQ Section 1400 Chair, at cheryl.tofpi@honeywell.com.

Symposium to Explore Customer Supplier Relationships

The American Society for Quality's Customer-Supplier Division will host a symposium to explore best practices and emerging trends in the area of customer-supplier relationships. Planned for February 2006, the event will focus on leading-edge methods for supplier development and customer satisfaction. The event will be held at Disney's Paradise Pier Hotel in Anaheim, California.

To ensure a highly interactive event, the registration will be restricted to 125 participants. The Symposium will include several exciting seminars and plant tours before and after the event, including an inside look at Disneyland park. Families will also be able to enjoy special group rates for the park upon conclusion of the Symposium.

Registration for the Symposium is currently open. Check the symposium website for additional information at <http://www.asq.org/cs/conferences>.

Quality Engineer Job Opportunity at EMCORE Fiber Optics in Albuquerque

The Quality Engineer will be responsible for supervising the Quality Assurance Lab, ensuring that incoming materials and products meet specifications, and utilizing Emcore Quality Management Systems to identify and resolve issues concerning non-conforming material. The Quality Engineer position will also develop and implement quality improvement projects. Minimal travel may be required. The qualified candidate will have a BS in a related field, preferably in Mechanical Engineering and a minimum of 3 years experience in a quality manufacturing position. ASQ Certification is highly preferred. Other Responsibilities Include, but are not limited to: recommend and implement Quality initiatives; develop and report metrics on such topics as Corrective/Preventive Action Requests, etc. ; verify that outgoing product complies with customer and product requirements; and inspect incoming materials to verify visual quality and critical dimensions.

TO APPLY:

Send salary requirements along with resume and cover letter to one of the following:

Mail: EMCORE Human Resources
1600 Eubank Blvd. SE
Albuquerque, NM 87123

Email: Recruiter2@emcore.com

December Speaker - Paul Streets

Biography

Paul was raised in England and later lived in Scotland prior to coming to the United States at the end of 1990. He has a degree in Chemistry and a second degree in Business and Management. After working in several different cities in the US and Canada, he has moved with his wife, Sherri, back to her home town of Albuquerque so that they can raise their two young children, Bradley (6) and Lisa (5), near her family.

He has worked for several different companies in printed circuit board fabrication and assembly in both process engineering and quality at a management level. Paul has also been successful in implementing quality improvement initiatives to meet the high quality demands of customers such as Lockheed Martin, Rockwell and Raytheon for the manufacture of components used in military applications.

He has also worked with companies such as Dell, Alcatel and Cisco systems to qualify and identify suppliers for high technology programs ensuring that they could support the supply chain from a quality standpoint.

Paul is currently enjoying using his knowledge and experience in quality systems and problem solving methodologies in working with the employees and management in implementing quality initiatives to meet the very exciting goals of Sandia Resort and Casino. He has the objective of creating and implementing a quality improvement program that will ensure Sandia Resort and Casino maintains a high level of quality and service (4 stars) on a consistent basis.

Paul will be our program speaker and tour guide for the December 19th Fun Night at Sandia Resort and Casino. He will discuss quality assurance in a resort and casino environment. See page 5 for details.

ASQ Section 1400 Seeks CQM Instructor

The ASQ Albuquerque Section is seeking an instructor for a 16-hour Certified Quality Manager Refresher course to be offered initially on a Friday/Saturday schedule early January 2006. The preferred candidate will hold a Masters Degree, the ASQ CQM credential and possess good communication skills. The instructor may select the text for the course. 1.6 Recertification Units will be awarded by ASQ for this contribution. Please contact Karen Douglas, ASQ Albuquerque Section 1400, at (505) 845-6411 or kdouglas@doeal.gov if you would be interested in providing this service to ASQ.

Section 1400

New Members and ASQ Transfers For October 2005

1. Suzanne Brown, Presbyterian
Healthcare Services
2. Sheri Clark, Boeing
3. Jeannette Cooke, ASQ (Milwaukee)
4. Robert S Dzur
5. S Kay Fletcher, LANL
6. Edward D Gold, American Home
Furniture
7. Thomas K Isaacs, Emcore Corp
8. Brenda Joyce, LANL
9. Christopher J Lujan, SNL
10. Laura A McClellan, LANL
11. Lynn Onken, San Juan College

Welcome!



Come and Join Us for a Night of Fun at



December ASQ Meeting and Fun Night Monday, December 19th

6:00 p.m. Networking & Dinner Registration
6:30 p.m. Dinner
7:15 p.m. Section Information Meeting
7:30 p.m. Program Speaker
8:50 p.m. Wrap up & Closing

- ❖ ASQ Meeting and Dinner will be held in the Eagle Conference Room with a No-host Bar
- ❖ Door prize will be provided by Sandia Resort & Casino!
- ❖ Sandia Resort & Casino is located at I-25 and Tramway

Program: Quality Assurance in a Resort and Casino Environment, *plus* a Casino Tour
Program Speaker: Paul Streets

December Dinner Menu Choices:

Choice 1: Flank Steak - Tender Grilled Flank Steak with Roasted, Herbed Potatoes with Cabernet Infused Mushroom Sauce

Choice 2: Raspberry Chicken - Grilled Marinated Chicken Breast with Mushroom-Almond Wild Rice with Raspberry Garlic Zinfandel Glaze

Member and Guest Price: \$20.00, \$10.00 for Students

Members and Guests who want to attend the program only will be seated at a table with water and coffee at no charge.

Reservations

To make reservations for either the dinner-program, with your choice of entrée, or for the program only, contact Dennis Peters at dlpeters47@msn.com. Dinner reservations must be made on or before December 13.